

About Us

Integritie are global specialists in the supply of Enterprise Content Management Solutions (ECM), including information capture and data migration, image capture, document management, records management, telephone call recording, e-Mail compliance and archive, and storage solutions.

Integritie provide end-to-end solutions that:

- ✓ Improve customer service
- ✓ Reduces business costs
- ✓ Provides risk mitigation management
- ✓ Provides data compliance, legal and audit readiness

Integritie have been able to deliver complete Content Management solutions for leading corporations around the World across a variety of sectors including Banking & Finance, Insurance and Application Service Providers (ASPs). With a proven track record, Integritie excels in helping customers to architect, implement, integrate and support Content Management Solutions appropriate for their organisation.

Our expertise and customer focus has enabled us to develop a customer base of over 150 returning customers, spanning 30 countries.

Let us help your company become more efficient and economical by managing your business needs electronically. An Integritie Business Manager would be pleased to meet with you to discuss your business information challenges.

Find out more at: www.integritie.com



Hardware Maintenance



Consolidate your Break / Fix Hardware Maintenance requirements into one, easy to manage, contract.

- ✓ Significant Financial Savings
- ✓ Telephone & Email Helpdesk Facility
- ✓ One Annual Renewal Date
- ✓ Reduction in Support & Hardware Maintenance Administration
- ✓ Extensive Range of Products Supported
- ✓ Infrastructure reviews & consulting
- ✓ Hardware & Inventory Audits, Performance Optimisation & Tuning
- ✓ Systems Monitoring & Management

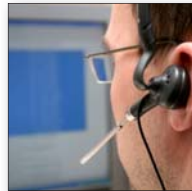
Complete Hardware Maintenance Services

Integritie's Hardware Maintenance Support Services include:

- ✓ Hardware and inventory audits
- ✓ Co-ordinate IT maintenance repairs
- ✓ Company system health check
- ✓ Infrastructure reviews and consulting
- ✓ Business IT performance optimisation and tuning
- ✓ Long term financial capacity planning
- ✓ Systems monitoring and management

Integritie provide a comprehensive break / fix hardware maintenance service, enabling customers to consolidate all their IT hardware maintenance requirements into one easily managed contract.

Integritie's Maintenance Helpdesk ensures customers have fast access to skilled technical engineering teams with excellent depth and breadth of knowledge to solve maintenance support issues quickly and easily. Integritie's customers benefit from a guaranteed onsite response time and rapid replacement of faulty parts.



Our helpdesk will maintain a record of all kit covered by maintenance contracts and can also provide information on preventative maintenance and performance tuning activities.

By taking ownership for a customer's entire maintenance needs, Integritie are able to provide a single point of contact for all break / fix issues and can eliminate many of the issues encountered by multi-vendor relationships.

Benefits to your company

Significant Financial Savings

Integritie are committed to helping you lower maintenance support costs. By negotiating the best possible rates on your behalf, you are assured value for money.

Telephone and Email Helpdesk Facility

Integritie's Helpdesk offers customers a dedicated email and telephone support service, complementing business needs with flexible, round-the-clock assistance if required.

One Annual Renewal Date

A central asset register is set up for each customer, which logs the configuration and build of all IT equipment. This enables Integritie to offer scheduled hardware site audits and consultancy for hardware consolidation all with a single, annual renewal date.

Reduction in Administration

The central asset register for each customer simplifies and consolidates hardware maintenance and support contracts, reducing administration cost and time. Flexible contracts enable hardware maintenance to be added or removed as and when required.

Wide Range of Products Supported

Integritie manages and supports the hardware maintenance from a range of Vendors and OEM Providers. Some of our many offerings include:

Server Hardware

IBM
HP
Sun

Storage

EMC
Plasmon
IBM

Networking

Cisco
Nortel
3com

Capture Devices

Kodak
Bowe Bell &Howell
Fujitsu